

Special Fare Regulations Pöstlingberg Mountain Railway (Pöstlingerbahn)

Fares for the Pöstlingerbahn and Pöstlingberg combined tickets

Effective date: 1 January 2020

General conditions

Only tickets for the Pöstlingerbahn entitle passengers to use the Pöstlingerbahn. Products which combine the entitlement to use the Pöstlingerbahn and the network of LINZ AG LINIEN are only valid within the Linz centre zone and cannot be used on the regional lines of the Upper Austrian Traffic Association (Oberösterreichischer Verkehrsverbund, ÖÖVV).

Tickets and blocks of tickets are available at the ticket vending machines, as pre-purchased tickets and at the LINZ AG LINIEN online shop.

- Ticket vending machines are in place for self-service at all stops along all lines of LINZ AG LINIEN, except the district lines. Tickets purchased at the ticket vending machines are valid upon issuing.
- Products marked with ¹⁾ are available as pre-purchased tickets at many tobacconists' across the city and at the LINZ AG LINIEN Info Centre. Unless the beginning of their validity must be determined at purchase, these pre-purchased tickets must be validated at a ticket vending machine before starting the journey. Holders of non-transferable tickets have to also enter the number of the corresponding authorisation. The validity period of a pre-purchased ticket starts with the time of validation. All pre-purchased tickets can be used for another three months after a fare change or can be exchanged against the new tickets up to six months after a fare change upon payment of the price difference. Tickets cannot be validated beyond the Linz centre zone.
- The products marked with an ²⁾ are available also at the LINZ AG LINIEN Online Shop. Online tickets can be obtained at the LINZ AG LINIEN Online Shop at www.linzag.at/shop-linien or with mobile device using the LINZ AG LINIEN apps (for iOS and Android). All online tickets are personal and non-transferable. Please refer to the Special Terms of Use for online tickets of LINZ AG LINIEN for any further information.
- Products marked with ³⁾ can also be bought online via the FIARTIQ-app. Please find all the information on the Terms of Use of FIARTIQ in the Special Terms of Use available there.

1. Tickets and blocks of tickets

1.1 Uphill or downhill journey ¹⁾³⁾

- Adults EUR 4.00
- Reduced fare EUR 2.00

Valid for one uphill or downhill journey on the Pöstlingerbahn upon the beginning of the validity period. The journey must be started immediately, interruptions are not allowed.

1.2 Uphill and downhill journey ¹⁾²⁾³⁾

- Adults EUR 6.70
- Reduced fare EUR 3.40

Valid for one uphill and one downhill journey on the Pöstlingerbahn upon the beginning of the validity period on the relevant day.

1.3 Combined ticket/Erlebnisticket ¹⁾²⁾³⁾

- Uphill and downhill journey + 24-h city transport network pass
- Adults EUR 10.00
- Reduced fare EUR 5.00

Valid for 24-h transport on the city transport network of LINZ AG LINIEN (within the centre zone, not valid in the ÖÖVV) and one round trip on the Pöstlingerbahn starting with the beginning of the validity period. The last journey must be completed within the 24 hour period.

2. Prices and fees

2.1 Fees for issuing and processing

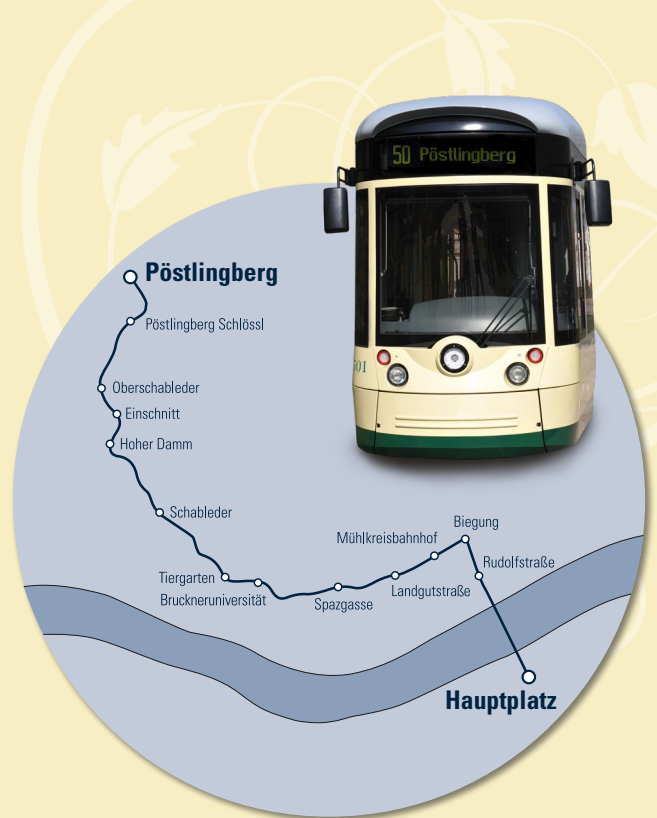
- 2.1.1 Issuing fee for LINZ AG LINIEN IDs EUR 8.00
- 2.1.2 Issuing fee for lost IDs EUR 8.00
- 2.1.3 Processing fee for an invoice duplicate EUR 8.00
- 2.1.4 Processing fee for forgotten IDs and personal passes (LINZ AG LINIEN and ÖÖVV) EUR 23.00
- 2.1.5 Processing fee following written notice EUR 23.00

2.2 Penalties

- (according to Conditions of Carriage, section K)
- 2.2.1 Immediate payment or payment within three days EUR 70.00
- 2.2.2 Payment upon written notice EUR 85.00

2.3 Passenger conduct

- (according to Conditions of Carriage, section E)
- 2.3.1 Misuse of facilities EUR 70.00
- 2.3.2 Cleaning charge EUR 70.00



3. Extended transport entitlement on the Pöstlingerbahn

- With any valid ticket: up to two children under 6 years. If tickets are bought for Kindergarten groups, the extended transport entitlement does not apply. A children's ticket must be bought for each Kindergarten child.
- Disabled persons can travel with an accompanying person and/or an assistance dog with no extra charge provided the disabled persons are travelling in a wheelchair or their disability ID mentions, that they require an accompanying person.
- Severely disabled and severely disabled war veterans can travel with an accompanying person and/or an assistance dog with no extra charge provided that this is mentioned in their ID for severely disabled war veterans.

4. Reduced fares

The reduced fares apply to:

- children under 15 years. Upon request, age must be certified by means of an official photo-ID;
- owners of an Aktivpass of the types D or F issued by the city of Linz;
- senior citizens and retirees with a valid senior citizens ID issued by LINZ AG LINIEN;
- disabled persons with an Austrian disability ID issued by the Service Office of the Federal Ministry of Labour, Social Affairs and Consumer Protection (Sozialministeriumservice) certifying a minimum disability rating of 70 % or mentioning that the owner of the ID is entitled to reduced fares according to the Austrian law on persons with disabilities (Bundesbehindertengesetz) or with the disability ID of the Austrian Federal Railways (ÖBB-Österreichcard Spezial);
- severely disabled persons and severely disabled war veterans with a minimum of 70 % of reduction in capacity with a corresponding ID issued by the Federal Office for Social Affairs type C;
- dogs (Dogs must be held on a short leash and must wear a muzzle).

5. Regulations for inhabitants of Pöstlingberg

Passengers living, working or studying on Pöstlingberg (between the stops Spazgasse and Pöstlingberg) are entitled to apply for a Pöstlingberg inhabitants ID. Holders of this ID can use the Pöstlingerbahn according to the regulations in force for all the other lines within the Linz centre zone (with the exception of the short-distance ticket regulation).

6. Regulations for passes

Holders of valid monthly or annual passes issued by LINZ AG LINIEN or the ÖÖVV (with Linz city centre surcharge) can use the Pöstlingerbahn with no extra charge. If the pass includes an extended transport entitlement, this entitlement applies also for the Pöstlingerbahn.

7. Luggage, wheelchairs and buggies

(according to Conditions of Carriage section N)
Passengers are entitled to bring hand luggage with no extra charge. Buggies, baby carriers and wheelchairs are transported free of charge. Unfolding bicycles must not be brought onto the vehicles.

For more information please contact us:
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