

House Rules LINZ AG BÄDER

General provisions

1. Legal basis

- Conditions of use:** Using the premises and facilities (in the following referred to as facilities) of LINZ SERVICE GmbH für Infrastruktur und Kommunale Dienste, Bereich Bäder, the public swimming pool department of the company in charge of infrastructure and municipal services (in the following referred to as LINZ AG BÄDER), is subject to the applicable civil law provisions and the terms and conditions of the current House and Pool Rules.
- Terms of use:** All facilities shall be used exclusively for their intended purpose. If special terms of use are posted, they must be observed.
- Scope of application:** The House and Pool Rules are applicable to all facilities of LINZ AG BÄDER, including outdoor areas, outdoor and indoor pools and ice rinks, sauna complexes, and ancillary areas, as well as to all related activities, independently of any payment. Separate provisions may apply to operations of lessees (gastrology, massage parlours, solariums, etc.), as well as at events, etc.
- Visitor relationship:** Upon acquisition of the authorisation to enter the facilities, these House and Pool Rules including any applicable additional rules as well as any special terms of use and/or general terms and conditions shall become a binding part of the relationship between LINZ AG BÄDER and the visitor.
- Binding commitment:** Visitors further undertake to comply with any other provisions intended to ensure operational safety and public order, as well as with any instructions of staff. Furthermore all relevant legal provisions including but not limited to the Upper Austrian Youth Protection Act, Non-Smoker Protection Act, and Hygiene at Public Pools Act shall apply.
- Other provisions:** If any provisions of the current House and Pool Rules are or become invalid, this shall not affect the remaining provisions. Any civil law disputes arising in connection with these Rules which cannot be resolved by negotiation shall be settled by the court having subject-matter jurisdiction.

2. Use of facilities

- Operation:** LINZ AG BÄDER is responsible for the safe operation of the facilities in accordance with the applicable legal provisions and for compliance with the conditions imposed by law. Towards visitors, LINZ AG BÄDER assumes only the obligations listed below.
- Bearing risks:** Any use of the facilities of LINZ AG BÄDER in accordance with these House and Pool Rules and the pertaining additional rules is solely at the visitor's risk.
- Prohibitions of access:** It is prohibited to climb on or over fences or walls limiting the facilities. Entering technical and equipment rooms is prohibited.
- Limitations of use:** In general, the facilities of LINZ AG BÄDER can be used by anybody. The following limitations apply:
 - No access for persons under the influence of intoxicating or narcotic substances;
 - No access for persons suffering from notifiable or contagious diseases, open wounds, etc.
 - No access for unaccompanied children according to defined age limits (see additional rules) and/or according to the discretion of pool staff.
 - Access of persons with a history of seizures or fainting spells and mentally or physically disabled persons is permitted only to the extent that a visit is reasonable and feasible for the affected person, and on his/her own responsibility, with an accompanying person if required.

3. Opening hours, periods of use and operation

- Access times:** LINZ AG BÄDER permits the use of its facilities during the opening hours posted and/or communicated by the pool staff. Furthermore, the opening hours of the facilities and cash desks as well as the closing times can be found in the current Pool Folder and on our website. Visitors must leave the facilities before closing time.
- Access points:** Access is permitted exclusively with a valid ticket/authorisation to enter, and only at the entrance points provided for this purpose.
- Limitation of access:** If the permitted number of visitors is exceeded, LINZ AG BÄDER may prohibit access to further visitors through its staff. Waiting times may occur. LINZ AG BÄDER reserves the right to refuse entry, without stating the reason, to persons whose access to the facilities would give rise to concerns. The applicable anti-discrimination and equal treatment laws are to be observed at all times. Special age limits for children and adolescents may be determined for specific services, activities, or events.
- Temporary closure:** Use of the facilities may be suspended or temporarily restricted for technical, organisational, or safety reasons or due to weather conditions or restrictions imposed by authorities. In these cases, visitors shall not be entitled to a refund of any payments already made (e.g., for entrance tickets, rental fees, course fees, Pool Oases Passes, Pool Oases Points Passes, etc.).

4. Condition and operation of facilities

- Maintenance of facilities:** LINZ AG BÄDER shall ensure the proper installation, operation, and maintenance of all facilities in accordance with the applicable provisions, as well as in compliance with the applicable hygiene and safety regulations. LINZ AG BÄDER has no further obligations.
- Malfunctions/defects:** As soon as LINZ AG BÄDER takes note of any malfunction or defect in equipment, and if safe operation cannot be guaranteed any more, it may immediately prohibit or limit the use of facilities.
- Damage/soiling:** The facilities of LINZ AG BÄDER must be treated with care. Soiling is strictly prohibited. Waste shall be disposed of in the waste baskets and collecting containers provided for this purpose. LINZ AG BÄDER may levy a cleaning charge in case of contamination, wanton soiling etc., and demand compensation if damage is caused. If a visitor finds any facilities accessible to him/her dirty or damaged, he/she shall report this fact to the pool staff without delay.

5. Authorisation to enter/terms of payment

- One-day ticket:** The visitor will receive a receipt/entrance ticket upon payment of the entrance fee according to the current price list and/or entrance regulations. This ticket is valid exclusively on the date of issue, and only for the part of the facilities for which it has been issued, and permits entering the facilities once. The ticket shall be kept for the entire stay on the premises and shall be shown upon request.
- Reductions:** Reductions are granted only after a valid ID card indicating the visitor's entitlement is exhibited without being specifically requested.
- Short-time ticket:** No refund is granted if the time for which a short-time ticket has been issued is not fully used.
- Pool Oases Points Pass:** The transferable Pool Oases Points Pass is available in two versions, for entering either 20 or 40 times. It is valid for a period of five years from the date of issue. During its period of validity, it grants access to the respective areas (swimming/ice sports) in all facilities of LINZ AG BÄDER according to the service programme. Access to other services against additional payment is not possible. No entitlement to refund, extension of term or exchange for other tickets is granted.
- Pool Oases Pass:** During its term of validity, the non-transferable Pool Oases Pass (season, year, or half-year pass) grants access to the respective areas (swimming/sauna/wellness/ice sports) in all facilities of LINZ AG BÄDER according to the service programme. When entering the facilities at a point of entry without electronic access control, the Pool Oases Pass shall be exhibited without being specifically requested. Access to other services against additional payment, at current prices, is possible. No entitlement to refund, extension of term or exchange for other tickets is granted. In order to prevent any abuse, the cash system is programmed in such a way that access will be blocked for three hours if a visitor enters the facilities two or several times on the same day.
- Restrictive measures:** Any instructions and/or orders of the pool staff, particularly with respect to limitations of access according to Points 3.3. and 4.2., must be observed.
- Claims for refund:** The entrance fee for already purchased, lost, or not fully used tickets will not be refunded. Issuing a new ticket is not possible. Entrance tickets may be withdrawn in case of abuse. Visitors should count any change given immediately; subsequent claims will not be considered.

- Fine:** Any visitor who is found without a valid ticket or pass after having entered the facilities must pay a 20.00 euro fine in addition to the regular entrance fee. The same will apply in case of abuse of chip wristbands (such as passing on or exchanging chip wristbands, etc.).
- Data carriers/keys:** Any chip wristbands and keys received upon entry shall be returned when leaving the facilities. Damages will be due for any keys, chip cards and/or chip wristbands or similar items lost.
- Pets:** No pets are allowed in the facilities, except for police or rescue service dogs on duty, as well as guide dogs and assistance dogs (not to be taken into the water) to the extent that they are necessary for performing their tasks (only in outdoor areas and on indoor ice rinks).

6. Compliance with the House and Pool Rules

- Right to controlled access and undisturbed operation:** LINZ AG BÄDER exercises its right to controlled access and undisturbed operation vis-à-vis all persons present in the facilities and monitors compliance with the House and Pool Rules including any additional rules applicable to specific areas (swimming/sauna/wellness/ice sports).
- Obligation to comply:** Visitors are obliged to comply with the instructions and/or orders of pool staff. This shall also apply in case a visitor is of the opinion that the instructions given are unjustified. Pictograms, notices, and any other information forming part of the House and Pool Rules shall also be observed and fully complied with.
- Breach of rules:** In case of misconduct, the person concerned will be warned or even sent off the facilities right away. Any person acting in violation of the House and Pool Rules and/or prohibitions of use of specific facilities (e.g. slides, diving platforms, special attractions, sauna, etc.) or in violation of any limitations within the meaning of Point 4.2. or failing to comply with the instructions or orders given by pool staff may be sent off the facilities by LINZ AG BÄDER without being entitled to a refund of the entrance fee.
- Prohibition of access:** In special cases, a prohibition of access for a limited or unlimited period may be issued. If any person is found in the facilities of LINZ AG BÄDER despite a valid prohibition of access, legal action for trespassing will be taken.
- Personal rights:** LINZ AG BÄDER does not assume any liability for a violation of the personal rights or an interference with the personal privacy of visitors by other visitors or any other third parties other than pool staff.
- Customer feedback:** Wishes, suggestions and complaints can be communicated to the pool staff or sent by email to baeder@linzag.at.
- Obligation of supervision**
 - Responsibility:** LINZ AG BÄDER and its staff are not obliged to supervise minors, non-swimmers, disabled persons etc. Supervision of and care for any such person shall be the responsibility of those otherwise under an obligation of supervision and care (e.g., parents, guardians, relatives or suitable supervisors or caregivers). The obligation of supervision shall remain in effect even if the obliged party does not enter the facilities of LINZ AG BÄDER or leaves prematurely. When special attraction facilities are used, there is a stricter obligation of supervision.
 - Supervision of minors:** When using the facilities of LINZ AG BÄDER, children under the age of 6 must be accompanied by a person who is at least 16 years old. The accompanying person bears responsibility and must ensure that children are neither endangered nor injured and that they do not endanger or harass other visitors or cause damage to property.
 - Youth protection:** Children and adolescents as well as their parents, guardians, or other persons under the obligation of supervision shall comply with all legal obligations as well as the applicable youth protection provisions, in particular the prohibitions of consumption of alcohol and smoking, prohibition of access to specific areas, etc.
 - Group attendance:** In case of groups (e.g., from schools, day nurseries, kindergartens, clubs; courses, events, etc.), the competent teachers, pedagogues, officials, trainers, supervisors and accompanying persons shall ensure compliance with the House and Pool Rules. They shall seek mutual agreement with the pool staff to ensure undisturbed operation. The competent persons must be present during the entire stay of the group and shall bear full responsibility. In order to ensure smooth operation, the attendance of school classes and other groups must be announced in due time.

8. Hygiene rules:

- Hygiene/cleanliness:** Visitors are obliged to maintain the highest standard of cleanliness and to comply with general hygiene rules in all facilities.
- Body care:** Brushing the body (particularly in the sauna chambers) is not permitted. Body care and cosmetic activities (e.g., dyeing of hair, brushing teeth) are prohibited. Using sauna, steam, and infrared chambers with face masks, cremes, body peelings, healing clay, body oils, hair care products, etc. is not permitted. Body shaving, pedicure and manicure are prohibited. Shaving the beard is permitted exclusively at the washbasins in the area intended for cleaning before entering the pools.
- Barefoot area:** Entering barefoot areas with outdoor shoes is prohibited. The use of bathing shoes is recommended. Taking fragile bottles, glasses, etc. into the barefoot area is prohibited.
- Eating and drinking:** Eating and drinking is permitted exclusively in the areas provided for this purpose.
- Waste disposal:** Waste (bottles, glasses, tins, paper, etc.) shall be disposed of in the waste baskets or the respective collecting containers. Disposing of household waste is prohibited.
- Contagious diseases:** Persons suffering from contagious diseases are prohibited from entering the facilities of LINZ AG BÄDER.

9. Information security/data protection

- Use of data:** LINZ AG BÄDER is entitled to use customer data required for organising attendance at its facilities in accordance with the applicable legal provisions. Visitors agree to being contacted and their data being used and transmitted for the purpose of product information/advertising, no matter whether in writing, by phone, personally, or by electronic media. Consent can be revoked at any time. When purchasing/renting/booking personalised services or products (e.g., Pool Oases Pass, rented lockers/World of Workout courses, etc.), customers must state their true and accurate personal data.
- Proof of identity:** In case of a violation of the current House and Pool regulations including any additional rules, or in case of a well-founded suspicion of any such violation, the visitor shall state and prove his/her identity by suitable documents. This obligation shall also apply in case of a legitimate legal interest, particularly if the data are required to assert, exercise, or defend any rights or claims of LINZ AG BÄDER.
- Video surveillance:** Video systems are used in the facilities of LINZ AG BÄDER in compliance with the General Data Protection Regulation, primarily for the purpose of general prevention of misconduct and to ensure the safety and security of persons present in the facilities. The evaluation of recordings is limited to internal control and cases of well-founded suspicion that an offence punishable under criminal law has been committed.
- Privacy statement:** For the privacy statement of LINZ AG BÄDER, go to www.linzag.at/datenschutz. It is also available for inspection at the LINZ AG customer centre, and can be requested at datenschutz@linzag.at.

10. Rules of conduct

- Discipline/consideration:** Each visitor is obliged to show tolerance, discipline, respect, and consideration towards other visitors and pool staff. Endangering and/or harassing any other person, or any action disturbing order, interfering with safety or contrary to public policy is prohibited, including but not limited to spitting, excessively noisy behaviour, listening to loud music, phone calls in quiet areas, roller-skating, skating, playing ball games outside the areas reserved for this purpose, introducing, or using highly combustible or flammable substances and dangerous objects of any kind, ignoring barriers.

- Rules of decency:** The rules of decency common in public facilities must be observed. In particular, sexual or intimate actions of any kind are prohibited. In case of a violation, adequate measures or legal action will be taken (prohibition of access, filing of a criminal complaint).
- Separation of sexes:** Women's areas are reserved to female visitors, men's areas to male visitors (except for children up to the age of 6). Trans persons and persons of the third gender (diverse) will be assigned to the respective areas according to their current status or primary sex characteristics.
- Prohibition of photographing and filming:** Taking photos of, and filming, persons without their consent, including uninvolved third parties, is not permitted.
- No smoking:** The statutory ban on smoking (including shishas, vaping etc.) is applicable in all facilities of LINZ AG BÄDER. Smoking is permitted exclusively in the marked smoker areas and outdoor areas. Even outdoors, visitors are kindly requested to make use of the special smoking areas.
- Reservation of places:** Reserving sitting areas, loungers, etc., as well as cordoning off or reserving parts of the visitor areas is not permitted. In case of noncompliance, the pool staff is entitled to clear the sitting and lying areas.

11. Obligation to provide assistance and to report/prevent accidents

- Obligation to provide first aid:** In case of an emergency, everybody is obliged by law to provide first aid to the extent that he/she can be reasonably expected to do so considering his/her physical and mental capacity, until qualified emergency services arrive.
- First aid kit/defibrillator:** A first aid kit and a defibrillator are available from the pool staff if required.
- Obligation to report:** Accidents, near accidents and potential sources of danger, as well as encroachments of any kind (sexual harassment, brawls, etc.) must be reported to the pool staff without delay.

12. Safekeeping/loss of objects

- Lockers:** Visitors are obliged to lock their lockers and subsequently check whether they are actually locked. Visitors are responsible for keeping their keys safe. Lockers may be used only for as long as a visitor stays in the facilities. Otherwise, they will be cleared by staff after closing time.
- Cubicles for long-term use/rented lockers:** Cubicles or lockers can be rented for long-term use. They shall be used exclusively for keeping customary swimming utensils. Visitors shall keep the receipt for the rent paid as proof of rental. For specific guidelines, refer to the General Terms and Conditions.
- Safe deposit boxes:** It is recommended to keep valuables (cash, jewellery, ID-cards, etc.) locked up in the deposit boxes provided for this purpose.
- Found objects:** Any items found must be handed over to the pool staff.
- Liability for property:** LINZ AG BÄDER does not assume any liability for theft or loss of any valuables (mobile phone, wallet, etc.) which have not been locked up, nor for any other objects brought into the facilities.

13. Parking areas

- Use of parking lots:** Visitors use the parking lots at their own risk. LINZ AG BÄDER does not provide surveillance of parking lots and does not assume liability for any damage to vehicles (e.g., due to nails, broken glass, or potholes on the surface, or collision with limiting barriers, etc.) The road traffic regulations and the garage rules of LINZ AG BÄDER apply.
- Use of parking areas:** Vehicles of any kind (including scooters for children, etc.) must be parked in the reserved parking areas outside the facilities. This shall not apply to prams and buggies in outdoor areas and wheelchairs. All entrance points and access ways for ambulance, fire brigade and police vehicles and staff must remain free.
- Liability for vehicles:** LINZ AG BÄDER does not assume any liability for vehicles parked outside the facilities or brought into the facilities, or similar items.

14. General terms and conditions concerning liability:

- Liability claims:** LINZ AG BÄDER assumes liability, according to the provisions of law, exclusively for loss or damage caused to visitors due to any unlawful and culpable conduct of LINZ AG BÄDER and/or its staff. LINZ AG BÄDER does not assume any liability for slight negligence except in cases of personal injury. Contributory negligence on the part of a visitor shall give rise to loss sharing.
- Exclusion of liability:** LINZ AG BÄDER does not assume any liability for any loss or damage caused due to noncompliance with the House and Pool Rules or any other conditions of use (e.g., for slides, diving platforms, special attractions, etc.) or in case of noncompliance with prohibitions or limitations of use within the meaning of Point 4.2. of the House and Pool Rules. Furthermore, no liability will be assumed for any loss or damage due to noncompliance with the instructions of pool staff or otherwise due to the visitor's own fault, or due to unavoidable events or force majeure (particularly due to interference by third parties). Furthermore, no liability will be assumed for any health impairment occurring in connection with events (damage to hearing, etc.), or for damage to third parties caused by objects brought along by visitors.
- Risk of accidents:** LINZ AG BÄDER and its staff are not in a position to generally prevent accidents. Visitors bear the risks related to practicing sports in the facilities and shall contribute to the safety of all parties involved through a high degree of individual responsibility and proper behaviour towards other visitors. This shall apply particularly when attending courses, health, or fitness programmes.

15. Commercial/promotional/advertising activities

- Advertising and sales:** Any kind of commercial, promotional or advertising activity inside the facilities shall be subject to prior agreement by LINZ AG BÄDER, and may be subject to a charge.
- Eating and drinking:** Consumption of food and drinks brought along by visitors is permitted only for the visitor's own needs. Selling and passing on to third parties is prohibited.
- Holding courses:** Holding any (swimming, skating, fitness, etc.) courses by private individuals on a commercial basis shall be subject to a prior written agreement with LINZ AG BÄDER.

16. Limitations imposed by authorities

- Availability of services:** The swimming/sauna/wellness/ice skating areas, as well as restaurants and caterers within the facilities of LINZ AG BÄDER open at the dates determined by the Austrian Federal Government and/or the competent authorities.
- Special measures:** Short-term adjustments/modifications/limitations of the service programme, as well as products and services available, conditions of use, opening hours etc. are possible at any time. If required, access will be restricted as determined by the competent authorities to limit the length of stays and/or reduce the number of visitors.
- Concessions:** In case of closures or a long-term discontinuation of services according to instructions by the competent authorities, customers shall not be entitled to services which cannot be provided. Compensations may be granted on a voluntary basis (e.g., booking of World of Workout fitness courses and swimming courses, use of Pool Oases Passes, etc.).
- Current information:** Details and the latest news are available on the website www.linzag.at.



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Additional provisions for swimming

The following additional rules and/or prohibitions apply in the swimming areas:

1. Visitors must use **customary swimwear (swimming trunks, swimming shorts, one- or two-piece swimsuits, monokinis, bikinis, tankinis, burkinis, swim nappies for babies and toddlers, etc.)** of suitable materials (no cotton!).
2. For reasons of hygiene, **shower** each time before entering a pool.
3. **Do not use soap, shampoos, or detergents** in the swimming or bathing pools. **Washing swimwear** etc. is prohibited.
4. For safety reasons in case of imminent **storms**, leave outdoor pools in due time or upon the respective instructions of pool staff. Staying under trees is prohibited, particularly to avoid being hit by falling branches.
5. **Jumping into pools** from the long side of the pool or outside the diving area, **running on pool grates**, or **doing gymnastics on access ladders and handrails is prohibited**.
6. **Diving** is permitted exclusively in the pools or pool sections reserved for this purpose and only at the prescribed times while pool staff is present. It may be restricted when a high number of visitors are present. **Special care and mutual consideration** are imperative. In view of the high risk of injury, diving facilities may be used **by experienced persons only**. Swimming below the diving facilities during diving times is prohibited. **Diving is at the visitors' own risk**.
7. **Water slides** may be used only according to the posted provisions. Keep a **safety distance** during descent and exit the **finish area** immediately. Mind the **traffic light system** if applicable!
8. **Using flippers, snorkels, airbeds etc** in the pools is **prohibited**.
9. **Rented items** (e.g. deckchairs, table tennis equipment, etc.) may be used against payment if available. In case of loss or damage to rented items, compensation will have to be paid.
10. **Children** under the age of 6 are allowed to enter the facilities only when accompanied by a person who is at least 16 years old.
11. **Non-swimmers** are allowed to enter the parts of the facilities outside the non-swimmer area only when accompanied by a swimmer who is at least 16 years old and equipped with duly tested/certified swimming aids (water wings, swim disks, etc.).

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Additional provisions for the sauna area

The following additional rules and/or prohibitions apply in the sauna area:

1. **No access** for children under 6 years of age, except at special dates and times as posted. Children from 6 to 12 years of age may visit the sauna when accompanied by a person who is at least 16 years old.
2. Visitors **using the sauna facilities** do so **at their own risk**. **Every advice for visitors** must be followed. It is explicitly recommended that visitors with a certain **medical history** seek medical advice before visiting the sauna.
3. The entire **sauna area** is a nude area (no swimwear permitted), except at the specific dates and times posted (textile sauna, events, etc.). All sauna, steam, and infrared chambers are **mandatory nude areas**.
4. For reasons of hygiene, **shower** each time before using the sauna facilities. The **hygiene rules** listed in **Point 8 of the House and Pool Regulations** must be observed.
5. Wearing **bathing sandals or similar footwear** is recommended and is permitted in the entire sauna area, even in sauna chambers and on sauna benches.
6. Taking objects along into the sauna facilities (particularly electronic devices, books, and magazines, as well as food and beverages) is not permitted.
7. **Place** a sufficiently large **bath towel underneath** before **using sitting and lying areas**. Bath towels can be rented against payment if required. Act with **consideration** towards other visitors. **Lying** in the sauna chambers and other facilities is not allowed in case of high visitor frequency.
8. **Entering infusion sauna chambers** is only possible up until five minutes before an infusion. Mind the green light above the sauna chamber and/or the sauna clock! Leave the sauna chamber at the latest ten minutes after the infusion. (If any health problems occur, visitors may leave the sauna chamber at any time, even during an infusion.)
9. Only the **infusion fragrances** provided by the sauna staff may be used. Fanning is permitted only in specific sauna chambers and only with a towel provided especially for this purpose.
10. Visitors are kindly requested to **keep silent and act with mutual consideration** in the entire sauna area, particularly in the sauna chambers and quiet areas.
11. The **air exchange system of the sauna facilities** is operated automatically or by staff, but under no circumstances by visitors.
12. Swimwear must be worn when entering **gastronomy areas**. Sit down only with a dry towel underneath. In the entire sauna area, beverages may be consumed only from unbreakable bottles, cups, etc.

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Additional provisions for the wellness area

The following additional rules and/or prohibitions apply in the wellness area:

1. **No access** for children under 12 years of age, except at special dates and times as posted. Adolescents from 12 to 16 years of age may visit the wellness area when accompanied by a person who is at least 16 years old.
2. **Swimwear must be worn** in the entire wellness area. It is **not a textile-free area!**
3. **Place** a sufficiently large **bath towel underneath** before **using sitting and lying areas**. Bath towels can be rented against payment if required.
4. Showering is imperative **after using the saltwater pool**.
5. Visitors are kindly requested to **keep silent and act with consideration** in the entire wellness area, particularly in the quiet areas, and in the sound and aroma room.
6. **Indoor loungers** must remain in the indoor area for reasons of hygiene and safety. It is not permitted to carry them to the outdoor area and to use them there.
7. Special **outdoor loungers** suitable for outdoor use are available. They must be returned to the collection point after use.
8. Babies and toddlers must wear **swim nappies** in the pools.

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Additional provisions for ice sports

The following additional rules and/or prohibitions apply in the ice sports facilities:

1. **Access for children** up to the age of 6 is permitted only when accompanied by a person who is at least 16 years old.
2. Access to the ice surface is permitted only with skates, except for curling including its traditional Austrian version ("Eisstockschießen").
3. It is **recommended to wear a helmet**.
4. **Barriers** (particularly for courses) must be respected.
5. **Sitting on the ice rink boards** and **manipulation of barriers** is prohibited.
6. Move only in the **indicated direction** when skating.
7. **Carrying children on the shoulders** while skating is prohibited (danger of falling and injury).
8. **Driving vehicles of whatever kind on the ice surface** is prohibited.
9. **Taking along dangerous objects** (e.g., umbrellas, sticks, glass bottles, etc.) as well as **food and beverages** to the ice surface is prohibited.
10. **Wanton destruction of the ice surface** is prohibited.
11. **Throwing snowballs** is prohibited.
12. **Playing dangerous games** on the ice is prohibited (e.g., playing tag, forming human chains or lines, covering others in snow or ice particles, ice hockey, throwing and pushing of objects, etc.). Using skating aids is permitted.
13. Staying on the ice surface **during ice resurfacing** is prohibited.
14. **Staying in the indoor facilities** (cloak rooms, sanitary facilities, etc.) for a lengthy time is prohibited.

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Additional provisions for the Salt Oasis

The following additional rules and/or prohibitions apply in the Salt Oasis:

1. The Salt Oasis is a **chargeable extra service** not included in the wellness or all-inclusive rate. Tickets are available at the cash desks.
2. Entry is permitted only for specific sessions or courses against **presentation** of a valid **authorisation to enter** (ticket or course booking). Tickets are valid only on the day when purchased.
3. Children up to 12 years of age may visit the Salt Oasis only on special dates and times as posted when accompanied by a person who is at least 16 years old.
4. **Doors open** only five minutes before the start of a session.
5. The Salt Oasis is a **dry area** and not a nude area.
6. Sit down or lie down only with a sufficiently large dry towel underneath.
7. **Wearing** bath sandals is recommended.
8. Visitors **using the Salt Oasis** do so **at their own risk**. **Any advice for visitors** must be followed. It is explicitly recommended that visitors with a certain **medical history** seek medical advice before visiting.
9. In the Salt Oasis, there is **free choice of seats/places**.
10. Visitors are kindly requested to **keep silent and act with consideration**, particularly on wellness days for children.
11. Visitors must leave the Salt Oasis within five minutes after the **end of sessions**.
12. **Taking objects along** into the Salt Oasis (particularly electronic devices, books, and magazines, as well as food and beverages) is not permitted.
13. It is recommended to take off **jewellery, bijouterie**, and similar items before the start of a session since damage caused by the air enriched with salt cannot be ruled out.

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