

# AQUAPARK-Rules

- Open from the beginning of May to the end of September, depending on the weather
- Use of facilities against a fee, reserved for swimmers at their own risk!
- Parents will be held liable for the actions of their children!

Dear Visitors,

We welcome you on our premises and kindly ask you to comply with our AQUAPARK Rules. They apply to any use of the facilities and define guidelines for ensuring the safety and security of all visitors. Consequently, compliance is in the best interest of all visitors.

## 1. Use of facilities

The owner, LINZ AG BÄDER, is under no obligation of direct supervision of the facilities. The instructions of the operators in charge and their on-site supervisors must be observed. Furthermore, all relevant legal provisions including but not limited to the Hygiene at Public Pools Act and the Hygiene at Public Pools Ordinance, as well as general legal provisions such as the General Civil Code ("ABGB"), the Upper Austrian Youth Protection Act, etc. apply.

## 2. Admission

- 2.1 Entrance fee.** Depending on the weather, the AQUAPARK is open from the beginning of May until the end of September. It may be used only during the opening hours and against payment of a fee. The current prices are posted on site and on the website of LINZ AG. Lost, unused, or stolen tickets will not be refunded. Single entrance tickets are valid only on the date of issue. If the AQUAPARK closes due to bad weather, the entrance fee will not be refunded.
- 2.2 Contractual relationship:** The sale of a ticket and use of the facilities brings about a contract between LINZ AG BÄDER and you as the visitor under which you undertake to comply with the AQUAPARK Rules.
- 2.3 Use of facilities:** Admission is strictly reserved for swimmers. Children under the age of 8 must be accompanied by a person of legal age (18 years or older) responsible for supervision. Visitors use these facilities at their own risk. Parents will be held liable for the actions of their children. Wearing a swim vest is mandatory for all visitors without any exception at any time while using the AQUAPARK. Admission may be restricted for safety reasons. Mind the information you receive upon admission.
- 2.4 In case of illegal use outside opening hours,** legal action for trespassing will be taken.
- 2.5 Access roads and entrance points** must remain free (for ambulance and fire brigade services, etc.).
- 2.6 Closure of facilities for specific purposes:** LINZ AG BÄDER reserves the right to, completely or partially, close the facilities to the public for operational reasons on a temporary basis.
- 2.7 Swimwear:** Adequate swimwear is required. In order to prevent damage to the modules, do not use any swimwear with pointed or sharp accessories. Wearing shoes or aqua socks is generally prohibited.
- 2.8 Diving below modules:** It is strictly prohibited to dive or stay below the modules.
- 2.9 Limitations of use:** Persons with health problems (e.g. cardiovascular diseases, epilepsy) as well as pregnant women are discouraged from using the AQUAPARK. Persons under the influence of alcohol or suffering from contagious diseases or open wounds are prohibited from using the facilities.

## 3. Safety regulations and rules of conduct

- 3.1** Before visiting the AQUAPARK, take note of the Safety Regulations and Rules of Conduct posted on the premises.

## 4. Monitoring of compliance with the AQUAPARK Rules

- 4.1 Monitoring:** The operators rely on their supervisory staff to monitor compliance with the AQUAPARK Rules. In case of any misconduct being detected, the persons involved will be warned and can be ordered to leave the AQUAPARK, if necessary. In this case, the entrance price will not be reimbursed.
  - 4.2 Instructions:** Any instructions of the supervisory staff must be complied with without delay. In case of an emergency signal (whistle or siren), visitors must leave the AQUAPARK immediately.
  - 4.3 Prohibitions:** In order to ensure that all our visitors can enjoy a pleasant and relaxing stay to the largest extent possible it is mandatory to avoid anything that might disturb other visitors or adversely affect order and safety.  
  
Taking into account the intended purpose of AQUAPARK, it is prohibited in particular
    - to take along pointed objects
    - to use swimwear with pointed or sharp accessories
    - to wear shoes or swimming socks
    - to dive below the modules
    - as well as to engage in any reckless behaviour
  - 4.4 Pets/animals:** Taking along animals is prohibited except for police or rescue service dogs, as well as guide dogs and assistance dogs, to the extent necessary for performing their tasks. Dogs are not allowed throughout the year.
  - 4.5 Equipment:** The equipment of AQUAPARK must be handled with care, and absolute cleanliness is required. In case of abuse or intentional soiling, the operators reserve the right to charge a cleaning fee. In case of damage to or loss of borrowed objects (e.g., swim vests), visitors will be held liable for the loss incurred. Any such cases shall be reported to the supervisory staff without delay.
  - 4.6 Leaving the facilities in case of storm:** In case of thunderstorms, storms or heavy rain, visitors must leave the facilities without delay. Attention: Staying close to areas of water is extremely dangerous. You are kindly requested to go to a protected area without delay. You should be particularly careful even after a storm.
- ## 5. Refraining from endangering or harassing people
- 5.1 Consideration:** Each visitor is obliged to behave with consideration towards the other visitors, particularly with a view to safety, and to provide mutual assistance in case of emergency. Refrain from anything that may harass or endanger other visitors. Do not push or shove! In case of reckless behaviour, you may be ordered to leave the AQUAPARK.
  - 5.2 Smoking on the modules is strictly prohibited**
  - 5.3 Prohibition of taking photographs and filming:** Taking photographs of and filming other persons and uninvolved third parties without their explicit consent is prohibited.
- ## 6. Supervision of children, minors, non-swimmers and handicapped persons
- 6.1 Supervision:** The operators and the supervisory staff on site are neither in a position nor obliged to supervise children, minors, physically or mentally handicapped persons, or non-swimmers.



- 6.2 Obligation of supervision:** Supervising children, minors, non-swimmers, and handicapped persons is the responsibility of those otherwise under an obligation of supervision (e.g. parents, guardians, relatives or suitable supervisors or caregivers). Children under the age of 8 are allowed to enter the AQUAPARK only when accompanied by a person of legal age (18 years or older) responsible for supervision. A stricter obligation of supervision applies when using the facilities of the AQUAPARK. The obligation of supervision shall remain in effect even if the obliged party does not enter the facilities or leaves prematurely.
- 6.3 Legal basis:** Under-age persons and their parents and guardians must comply with the applicable youth protection provisions, and in particular observe alcohol and smoking bans and prohibitions to stay in particular places. Parents and guardians must comply with their obligations under the said provisions.

## 7. Liability of LINZ AG BÄDER

**Exclusion of liability:** LINZ AG BÄDER does not assume any liability for any loss or damage of whatever kind, e.g., for any lost or damaged objects of users, or for the consequences of swimming accidents and other accidents which may occur when using the facilities.

## 8. First aid in case of accidents

- 8.1** Visitors are obliged to perform **first aid** to the extent that such first aid can be reasonably expected.

## 9. Information security/Data protection

- 9.1 Use of data:** LINZ AG BÄDER is entitled to use the customer data required for managing attendance at its facilities in accordance with the applicable legal provisions.
- 9.2 Proof of identity:** In case of any violation of the AQUAPARK Rules and in case of a well-founded suspicion of any such violation, visitors shall state and prove their identity by presenting suitable documents. This obligation shall also apply in case of a legitimate legal interest, particularly if the data are required to assert, exercise, or defend any rights or claims of LINZ AG BÄDER.
- 9.3 Video surveillance:** Video systems are used in the facilities of LINZ AG BÄDER in compliance with the General Data Protection Regulation, primarily for the purpose of general prevention of misconduct and to ensure the safety and security of any persons present in the facilities.

## 10. Place of jurisdiction

Any dispute shall be settled by the courts of law in Linz.

In order to ensure that all our visitors can enjoy a pleasant and relaxing stay, we kindly ask you to comply with these Rules and wish you a great time and loads of fun at AQUAPARK.



**Action, fun and a splash of cool for all**  
For information and opening hours, go to  
[www.linzag.at/baeder](http://www.linzag.at/baeder)

**LINZ AG**  
**B Ä D E R**